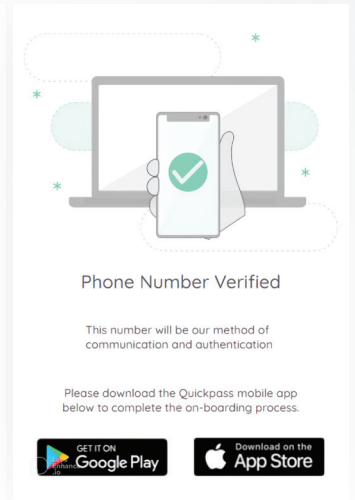
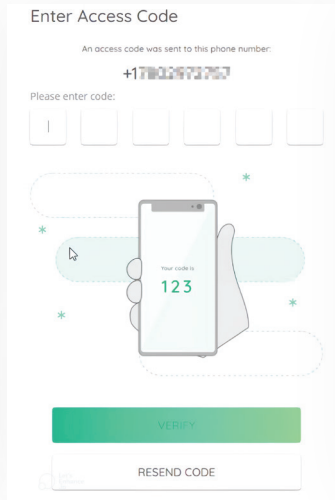
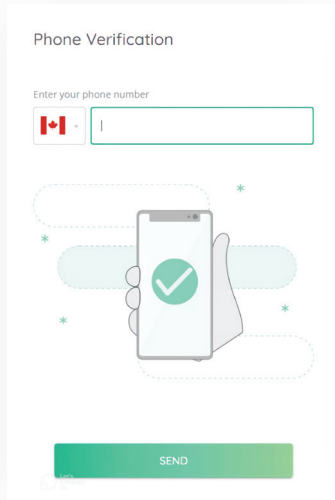
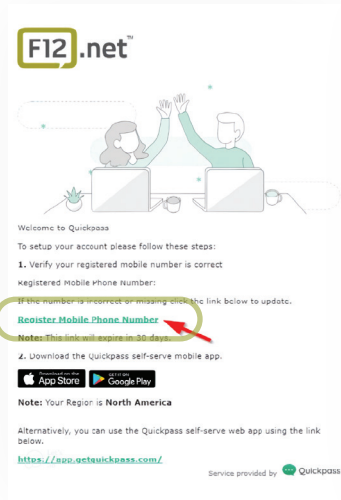


# QuickPass User Setup Guide

If you have not received an invitation email from QuickPass please contact F12 Support.

- 1 Open the link in the welcome email
- 2 Enter a cell number for SMS verification and click send
- 3 Enter the "Access Code" you received via text and hit verify



- 4 Install the QuickPass Self-Serve mobile app

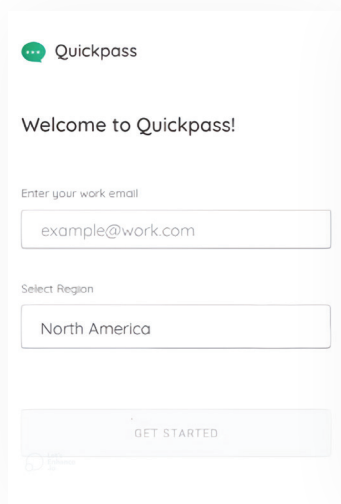
Android:



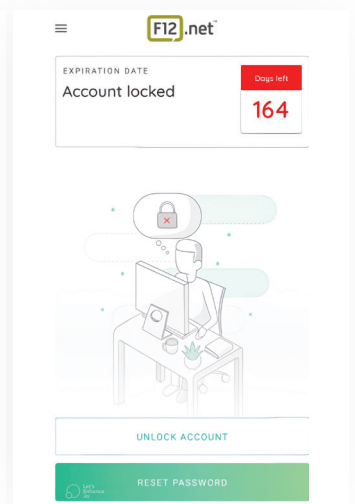
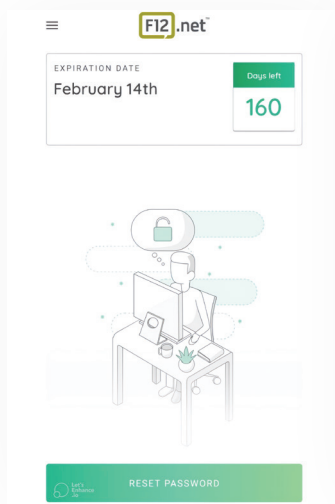
iOS:



- 5 Open the app, enter your work email and hit "Get Started". Follow the verification prompts.



- 6 You can now use the application on your phone to reset your own password or unlock your account. When opening the app on your phone you will just be required to authenticate using your device's biometrics or PIN



If you encounter any issues following the above steps, please submit a ticket through F12 Connect.