Fastest response, highest satisfaction

We know that leaders thrive when all their time and energy is focused on their mission. We help make that happen. F12.net's suite of IT services eliminate the risk and complexity that plagues typical engagements with other IT companies. F12 partners with businesses striving to minimize conversations about IT ingredients and maximize focus on business outcomes.

How we assist IT departments

Cyber Security
The only managed service that takes complete responsibility for your cyber security.

Rescue
The rapid disaster-recovery solution that won't let you down.

Data Center and Cloud
Cloud services without cloudy pricing. Fixed-fee infrastructure on-demand that reduces risk and allows scale — the simple way.

How we empower business leaders

Subscription-based IT services
All your IT for one monthly price — say goodbye to risk, obsolescence, and endless upgrade fees.

Managed IT services
Safety isn't optional. Complete Managed IT services with built-in cyber security and backups. No upsell. No wrong choices.

Technology Strategy
Unlock ways to optimize operations, control costs, and accelerate growth.

F12).net™

LOCATIONS ALL ACROSS CANADA

CALGARY
11 – 3110 14 Ave NE,
Calgary, AB T2A 6J4
Tel: (403) 210-2022

COURTENAY
917C Fitzgerald Ave,
Courtenay, BC V9N 2R6
Tel: (250) 334-0638

EDMONTON
13555 156 St NW,
Edmonton, AB T5V 1R9
Tel: (780) 413-8458

NELSON
A – 1016 Seventh St,
Nelson, BC V1L 7C2
Tel: (250) 352-6556

RED DEER
8 – 4699 61 St,
Red Deer, AB T4N 7C9
Tel: (403) 967-0180

TORONTO
220 Markland St, Unit A-2,
Markham, ON L6C 1T6
Tel: (416) 736-8386

VANCOUVER
200 – 17577 56 Ave,
Surrey, BC V3S 1C4
Tel: (604) 576-9522

VERNON
101 – 1325 Polson Dr,
Vernon, BC V1T 8H2
Tel: (250) 545-1866

VICTORIA
329 – 1095 McKenzie Ave,
Victoria, BC V8P 2L5
Tel: (250) 940-4030

WATERLOO
35 Cherry Blossom Rd,
Cambridge, ON N3H 4R7
Tel: (519) 584-2089

📞 **1-886-F12-**   ⌖ **f12.net**

F12).net™
Consider IT done.

F12.net:
Managed IT Services Reimagined

EJECT RISK AND COMPLEXITY BY PARTNERING WITH ONE OF CANADA'S TOP IT COMPANIES

10
OFFICES IN CANADA

97%
CUSTOMER SATISFACTION RATING

SOC 2 TYPE 2 CERTIFIED

How we partner with you to underpin your technological and business success

We follow a tried and tested methodology with every client, constructing a rigorous blueprint to ensure we build, and deliver, exactly what's needed for higher profitability, greater growth potential — and a hassle-free IT experience for the client's staff and customers.

And it's an ongoing process. IT never stops moving, and neither do we. We focus on continual "best-practice" solutions — so you have the IT technology and training to handle emerging business challenges before you're even aware of them.

What happens when you call F12

- Listen
- Investigate
- Recommend
- Plan
- Implement

Expert, tailored IT solutions for small and medium-sized business

We work with business leaders who have come to the realization that success comes when they direct all their attention on their core business differentiators, steadfastly offloading distractions. We deliver leading expertise with the assurance of fixed-charge cost control — so leaders can keep their focus where it should be.

Industries we work with:

- Accounting
- Charity/Non-profit
- Automotive and transportation
- Construction
- Credit unions
- Dental
- Legal
- Manufacturing
- Medical
- Energy
- Optometry
- Private equity

Our Purpose
To help organizations thrive by evolving how technology powers success

Our Vision
To lead the world in business technology services that secure shared prosperity

We love IT. And we love watching clients succeed when their IT systems run like smoothly oiled supportive powerhouses.

F12 is a fast-growing leader in managed IT services for Canadian-based small and medium-sized enterprises. Our specialty is distilling complex IT infrastructure, support, cloud, cybersecurity, disaster recovery, and software licensing into turnkey service bundles. More than a simple IT reseller, we are a strategic partner.

F12 combats risk and complexity by crafting business services that allow clients to focus on what matters. In particular, we reduce low-value discussions about IT ingredients to increase high-value conversations about strategy.

Not your average MSP

Quality standards. Canada's first IT support provider to achieve SOC2 and CyberSecure Canada certifications. F12 is one of North America's Elite 150 MSPs.

Consumer advocate. Pushing the industry for regulation and standards.

Subscription service. Reliable, scalable IT with predictable pricing.

FAST FACTS

30	200+	18,000+	20,000+	2	22
YEARS IN IT	TECHNOLOGY SPECIALISTS	SUPPORTED USERS	SUPPORTED SYSTEMS	GEO-REDUNDANT PRIVATE CLOUDS	ENTREPRENEURIAL OWNERS